

# MENU Solution Update

November 2022

A PAR Technology Company

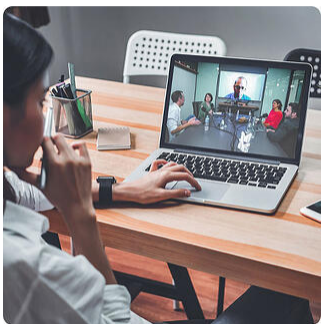
## Insights



### Digital Ordering: A Must-Have for Your Restaurant Business

Offering digital ordering is not just a "nice to have" in today's world and restaurants risk to lose a considerable amount of market share if they do not offer efficient digital ordering and timely service.

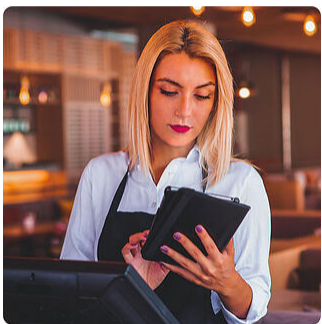
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### Using restaurant technology and own-delivery to retain customers

In a recent webinar hosted by Mercado & Consumo in partnership with MENU leading restaurant industry experts from Brazil agreed that investing in technology has become an imperative to achieve better results in the restaurant industry.

[Read the webinar highlights](#)



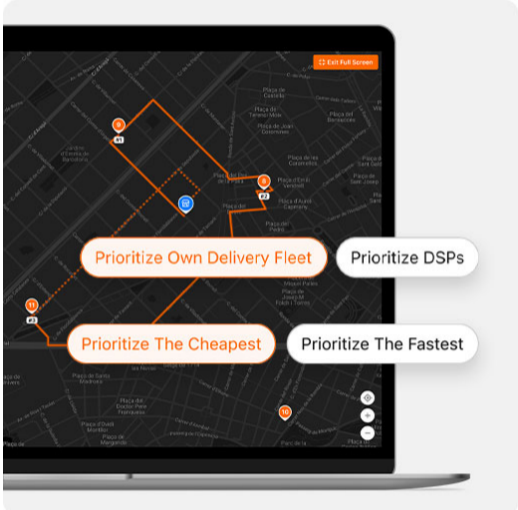
### Restaurant Dive: Why unified ecommerce is the only way to build an effective and efficient restaurant business

Unified ecommerce covers all aspects of the restaurant business from a single platform, saving time and cost dedicated to vendor relationship management.

[Learn more](#)

## Product corner

### Launched



### Dispatch 2.0 - Overview

We are listening to your feedback. This is why our Dispatch module is getting a revamp. Find out how we addressed pain points of stores, delivery drivers and end-customers to bring you a solution that provides a seamless experience all the way through.

[Learn more](#)

### Unified Login (Management Center)

Save time, keep your data and credentials safe and focus on what's important instead of thinking about passwords. Management Center and CMS logins are now unified in a single sign-on.

[Learn more](#)

### Feedback Emails - Forwarding

Keep your Store Managers in the loop about customer sentiment and define recipients who will receive order feedback that your brand or stores received.

[Learn more](#)

### Kiosk Table Service

Enable your customers to order for Table Service at the Kiosk by entering their table number.

[Learn more](#)



### Release notes

[Version 4.20.0](#)

[Version 4.21.0](#)

[Version 4.22.0](#)

Make sure to click [Follow](#) on the Release Notes page to get immediately notified about latest updates.

## New integration

**ORACLE®**  
Food and Beverage

**Symphony loyalty integration**  
(POS - KSA)



## Coming Soon

### Unified login (Customization Center & Marketing Website)

Log in to the CMS, Management Center, Customization Center and Marketing Website with a single MENU user account for seamless navigation between features and platforms.

### Delivery Promise

Give your customers better promises for their delivery orders, by taking into account fleet capacity from Dispatch and price.

### Alternative Payment Method Processing Improvements

Improvements to the processing of Alternative Payment Method transactions (such as MercadoPago, Paymaya and Paystack), in order to ensure successful order & payment even when the connection is temporarily interrupted.

[Get in touch](#)



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