

# MENU Solution Update

May 2022

## Insights



### Why Giving Accurate Delivery Promises is Key to Customer Satisfaction

Learn more about how providing your customers with exact information about the status of their order can increase trustworthiness and customer retention.

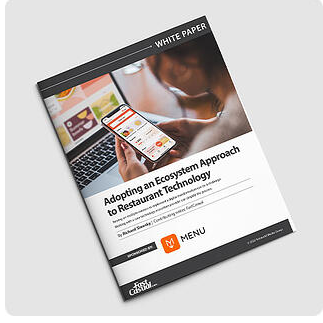
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### Major Restaurant Technology Trends for 2022

Read more about the major restaurant technology trends for 2022 to stay up-to-date and stand out from the competition.

[Learn more](#)



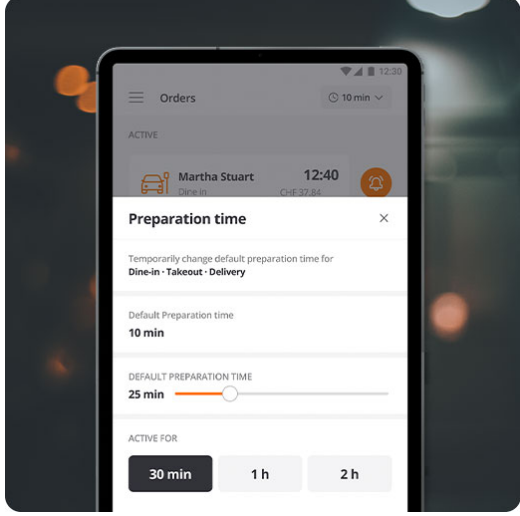
### QSR web: Adopting an Ecosystem Approach to Restaurant Technology

Download the latest whitepaper and find out more about why you should opt for an all-in-one digital solution instead of relying on multiple vendors for your restaurant's digital transformation.

[Download](#)

## Product corner

### Launched



### How to temporarily change preparation time on tablet app

Manage the expectations of your customers real time - allow your crew members to temporarily change the Preparation Time set in the CMS from the Tablet, depending on the workload, time of day, etc.

#### Customization Centre: Branding Management

This is your business - customize everything the way you want to. Make over-the-air updates to your branding & visual identity, including core colors and typography.

#### Marketing Website: Google Tag Manager custom events

Get more data on how people interact with your website! Google Tag Manager lets you identify events on your website based on their kind, so you know more about your customers' journey.

#### Mobile App: Compact Hero Home Screen Component

Clean, concise, and charming? With MENU, you can do it. Flip your Home Screen from Full to Compact, letting your Customers see more and still keeping it simple. Use the Compact Hero Home Screen now! *Feature available on iOS and Android.*

#### Mobile App & Web App: Announcements

New offer or loyalty program? You've opened a new venue? Or maybe you need to add information on allergens? Highlight what you think your customers should know by making one of your News Article an Announcement.

## New integrations



**RedCompra**  
(Payment - Chile)



**Cabify**  
(DSP - LATAM and Spain)



## Coming soon

#### Select Store for Delivery

Allow your customers to choose their preferred store for delivery if multiple stores deliver to the same location.

#### Highlighting Delayed Orders

Get an easier view on which orders you are running late on, in order to improve customer experience.

#### Force Legal Agreement Acceptance

Ensure that your customers have actively accepted new terms of service or privacy policies when required by law.

#### Force Mobile App Upgrade

Ensure that your customers' mobile apps have been upgraded to their latest version by making older versions unusable.

[Get in touch](#)



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